

Identity Theft Victim Complaint Data

*Figures and Trends
In Massachusetts*

January 1- December 31, 2002

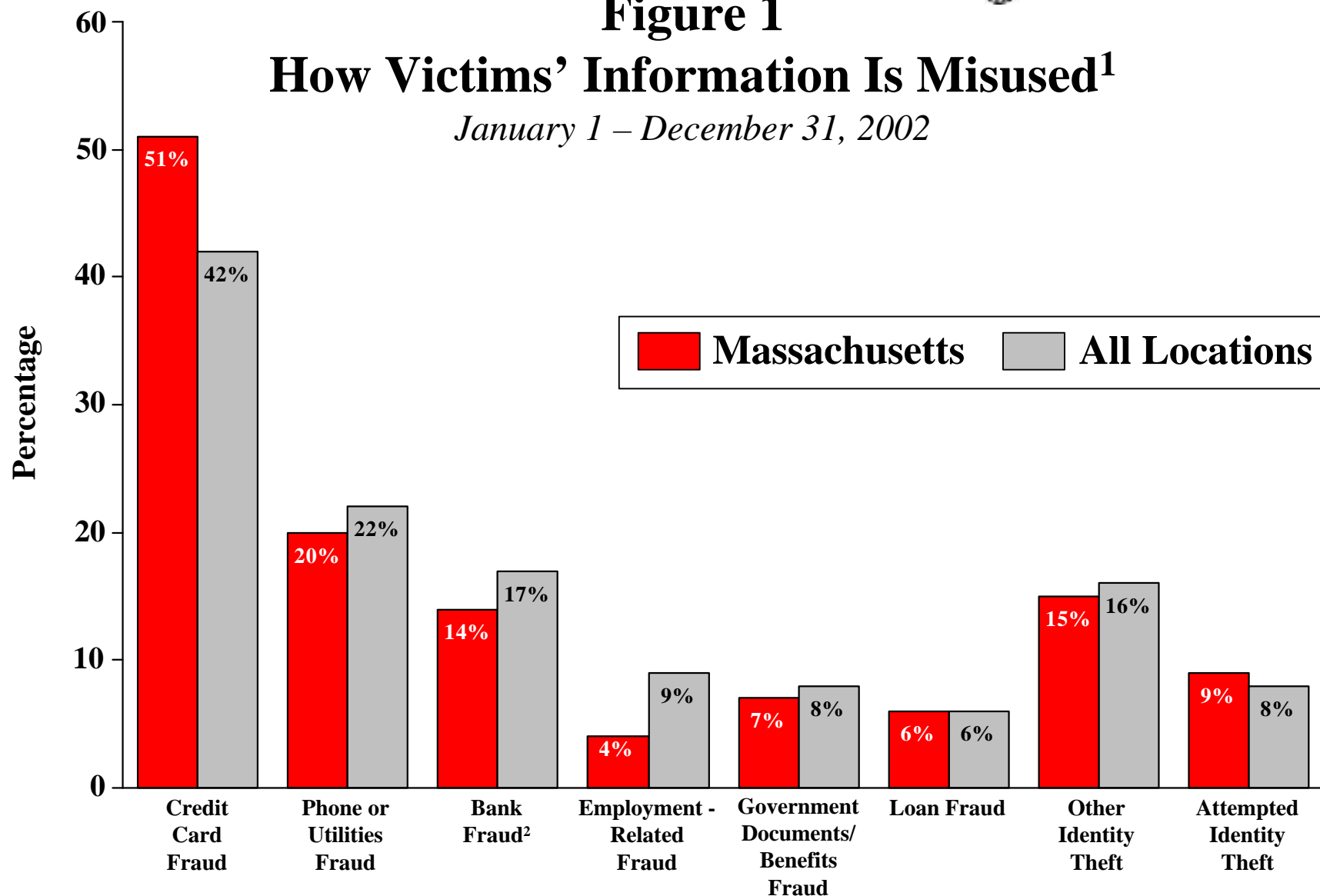


*Federal Trade Commission
Washington, DC*

Figure 1

How Victims' Information Is Misused¹

January 1 – December 31, 2002



¹Percentages are based on the 2,597 victims reporting from Massachusetts and the 161,819 victims reporting from all locations. Percentages add to more than 100 because approximately 22% of victims from Massachusetts and from all locations reported experiencing more than one type of identity theft. All victims reported experiencing at least one type of identity theft.

²Includes fraud involving checking and saving accounts and electronic fund transfers.

Figure 2



How Victims' Information Is Misused¹

Total Number of Identity Theft Victims: Massachusetts = 2,597 * All Locations = 161,819**

January 1 – December 31, 2002

Credit Card Fraud

Massachusetts 51% * All Locations 42%**

<i>Theft Subtypes</i>	<i>Massachusetts</i>	<i>All Locations</i>
New Accounts	28.4%	24.4%
Existing Accounts	17.5	12.1
Unspecified	5.3	5.4

Phone or Utilities Fraud

Massachusetts 20% * All Locations 22%**

<i>Theft Subtypes</i>	<i>Massachusetts</i>	<i>All Locations</i>
Wireless - New	11.3%	10.5%
Telephone - New	3.9	5.2
Utilities - New	2.2	3.0
Unauthorized Charges to Existing Accounts	0.6	0.7
Unspecified	2.0	2.2

Bank Fraud²

Massachusetts 14% * All Locations 17%**

<i>Theft Subtypes</i>	<i>Massachusetts</i>	<i>All Locations</i>
Existing Accounts	6.1%	8.1%
New Accounts	2.9	3.7
Electronic Fund Transfer	3.2	3.1
Unspecified	1.6	2.0

Employment-Related Fraud

<i>Theft Subtype</i>	<i>Massachusetts</i>	<i>All Locations</i>
Employment-Related Fraud	4.4%	9.3%

Government Documents or Benefits Fraud

Massachusetts 7% * All Locations 8%**

<i>Theft Subtypes</i>	<i>Massachusetts</i>	<i>All Locations</i>
Driver's License Issued / Forged	3.3%	3.0%
Fraudulent Tax Return	1.2	1.9
Social Security Card Issued / Forged	1.4	1.7
Gov't Benefits Applied For / Received	0.2	0.8
Other Gov't Docs Issued / Forged	0.5	0.3
Unspecified	0.0	0.1

Loan Fraud

Massachusetts 6% * All Locations 6%**

<i>Theft Subtypes</i>	<i>Massachusetts</i>	<i>All Locations</i>
Business / Personal / Student Loan	2.6%	2.6%
Auto Loan / Lease	2.0	2.1
Real Estate Loan	0.7	0.9
Unspecified	0.5	0.5

Other Identity Theft

Massachusetts 15% * All Locations 16%**

<i>Theft Subtypes</i>	<i>Massachusetts</i>	<i>All Locations</i>
Other	8.5%	9.1%
Illegal / Criminal	1.9	2.0
Medical	1.2	1.7
Internet / E-Mail	2.0	1.4
Apartment / House Rented	1.0	1.0
Bankruptcy	0.4	0.4
Securities / Other Investments	0.4	0.2

Attempted Identity Theft

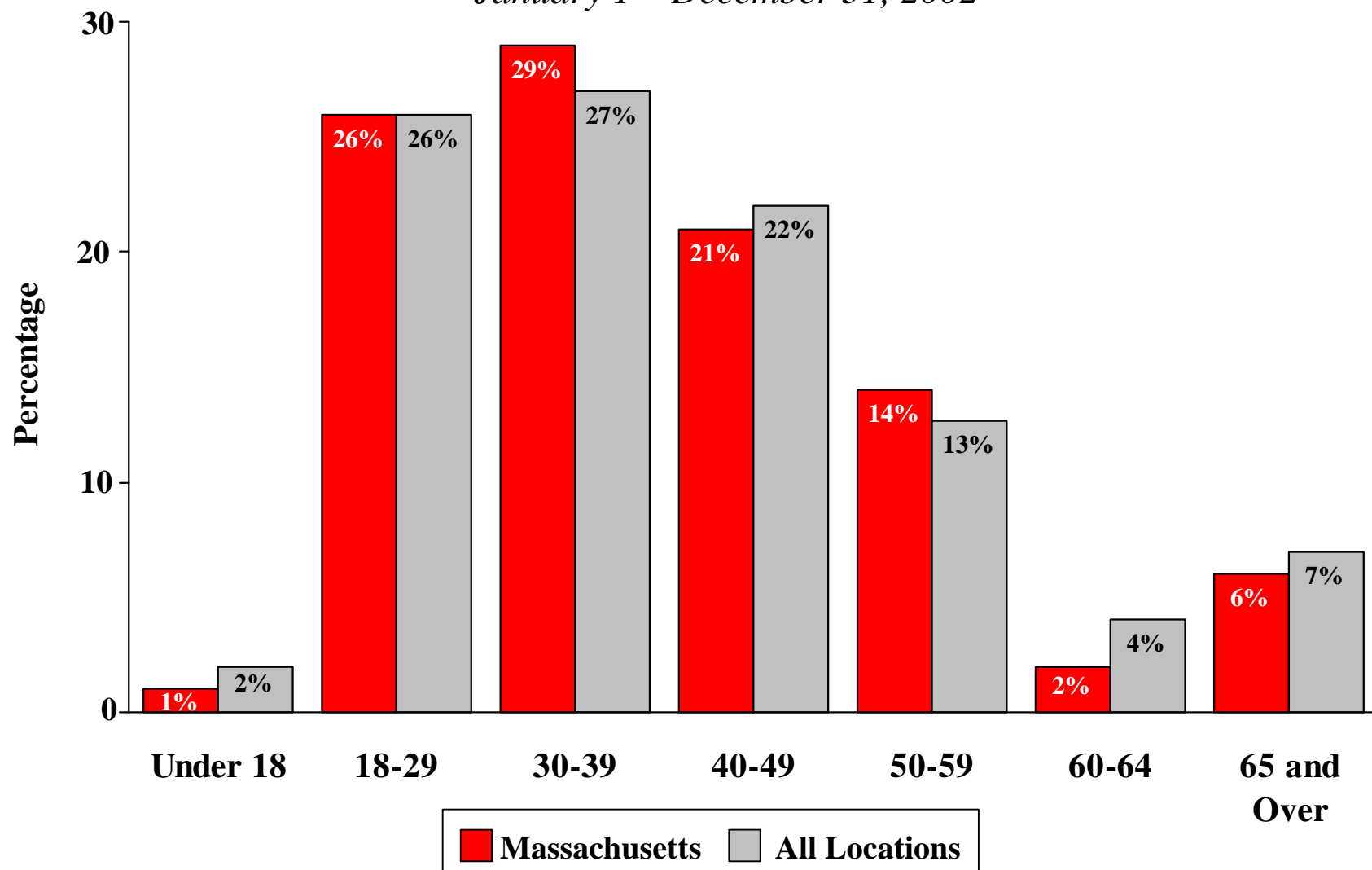
<i>Theft Subtype</i>	<i>Massachusetts</i>	<i>All Locations</i>
Attempted Identity Theft	9.2%	8.3%

¹Percentages are based on the 2,597 victims reporting from Massachusetts and the 161,819 victims reporting from all locations. Percentages add to more than 100 because approximately 22% of victims from Massachusetts and from all locations reported experiencing more than one type of identity theft. All victims reported experiencing at least one type of identity theft.

²Includes fraud involving checking and saving accounts and electronic fund transfers.

Figure 3 Complaints by Victim Age¹

January 1 – December 31, 2002

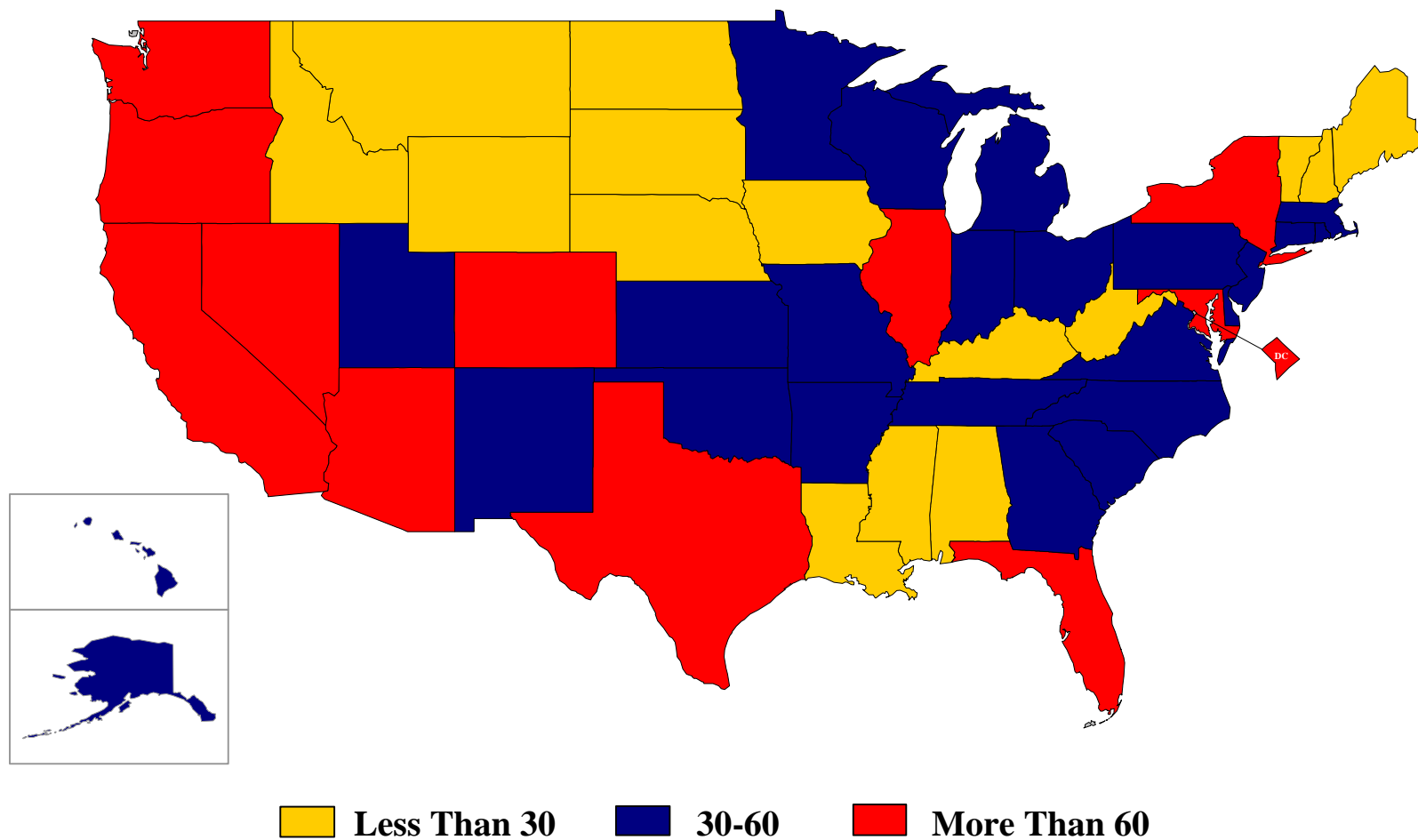


¹Percentages are based on the number of victims who provided their age: 2,204 from Massachusetts and 130,917 from all locations. This chart represents 95% of victims reporting from Massachusetts and 94% of victims reporting from all locations who contacted the Federal Trade Commission directly.

Figure 4a

Identity Theft Victims by State (Per 100,000 Population)¹

January 1 – December 31, 2002



¹Figured using the Census 2000 state population estimates (source: U.S. Census Bureau). 96% of the 161,819 total victims reporting indicated their state of residence.

Figure 4b



Identity Theft Victims by State (Per 100,000 Population)¹

January 1 – December 31, 2002

Rank	Victim State	Victims Per 100,000 Population	Number of Victims	Rank	Victim State	Victims Per 100,000 Population	Number of Victims
1	District of Columbia	123.1	704	27	Rhode Island	39.2	411
2	California	90.7	30,738	28	Delaware	38.7	303
3	Arizona	88.0	4,517	29	Minnesota	38.1	1,873
4	Nevada	85.3	1,705	30	Ohio	35.8	4,065
5	Texas	68.9	14,357	31	Tennessee	34.5	1,962
6	Florida	68.2	10,898	32	Kansas	33.2	893
7	New York	66.9	12,698	33	Wisconsin	33.1	1,777
8	Washington	66.1	3,894	34	Oklahoma	32.3	1,115
9	Maryland	66.0	3,497	35	South Carolina	30.9	1,239
10	Oregon	64.3	2,200	36	Arkansas	30.1	806
11	Colorado	61.8	2,660	37	Louisiana	29.7	1,329
12	Illinois	60.2	7,474	38	Alabama	28.7	1,276
13	Georgia	57.5	4,709	39	Mississippi	28.6	814
14	New Jersey	57.1	4,802	40	New Hampshire	28.2	349
15	Hawaii	48.9	593	41	Idaho	27.9	361
16	Virginia	48.0	3,395	42	Nebraska	26.5	454
17	Michigan	46.7	4,640	43	Wyoming	24.9	123
18	Missouri	45.7	2,558	44	Montana	24.5	221
19	New Mexico	45.2	822	45	Maine	24.0	306
20	Indiana	43.0	2,612	46	Kentucky	22.8	923
21	North Carolina	42.0	3,383	47	West Virginia	19.9	360
22	Pennsylvania	41.4	5,080	48	Iowa	18.9	552
23	Massachusetts	40.9	2,597	49	Vermont	17.6	107
24	Connecticut	40.6	1,383	50	South Dakota	16.4	124
25	Utah	39.7	886	51	North Dakota	12.6	81
26	Alaska	39.6	248				

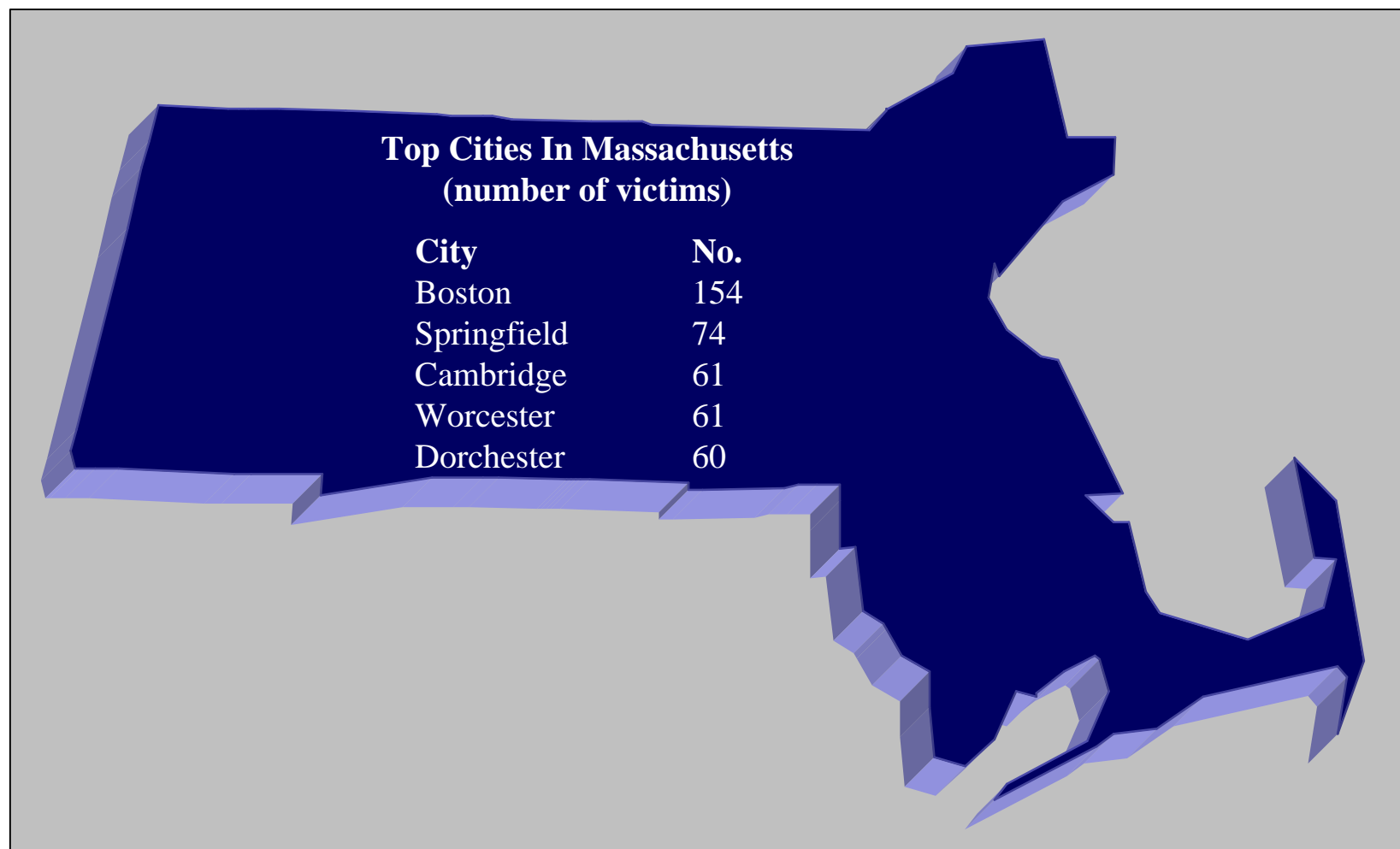
¹Figured using the Census 2000 state population estimates (source: U.S. Census Bureau). 96% of the 161,819 total victims reporting indicated their state of residence.



Figure 5

Top Cities in Massachusetts¹

January 1 – December 31, 2002



¹99.9% of the 2,597 victims reporting from Massachusetts indicated their city of residence.